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FOUNDER'S STORY

To be or not to be?

Our company's story began with my desire to create and not simply consume in life. This desire was solidified after I took the International Computer Driving License exam and was thrilled to receive instant results with the click of a button. It was a stark contrast to the long wait for grade twelve results. From that moment on, I knew web development was my calling: **Digitisation** and **Automation**. This, inspired me to create a library called AfterClass. The goal is to provide guidance and information to help learners make informed decisions about their education and career paths.

As I continued to learn more about web development, I noticed how much more accurate and rich the content from "hackers" was compared to that of official institutions. In my opinion, the former offered more by adding spirituality, which led me to meet Wayne Dyer... AfterClass aims to close this gape by offering extracurricular lessons.

In 2016, I teamed up with two other like-minded individuals and worked as freelancers for seven years. Today, in 2023, we are proud to offer a national treasure to the world: an organisation of committed and passionate entrepreneurs. Our journey began in Chingola, where we created our first-ever elearning platform for Changa Youths Training Center.

ABOUT US

Ngand Technology Limited is a dynamic Zambian company that is focused on providing innovative solutions into the IT industry. The company was founded by a group of *Dreamers* who are passionate about technology and committed to helping individuals as well as organisations achieve their goals with a mission to provide high-quality and cost-effective solutions.

We believe that technology can be used to transform businesses and improve lives. In this regard, we have built a team of professionals, experts in their respective fields. The team is committed to providing consumers with exceptional service and support; to delivering projects on time and within budget. The company's culture is one of continuous learning and improvement, with a focus on staying up to date with the latest trends and technologies in the IT industry.

We are dedicated to making a positive impact in the community. Therefore, as a company, we recognize the importance of education and are committed to promoting not only education, but also skills development. Ngand Technology organises workshops and training sessions, both physical and virtual, to help individuals (especially youths) and organisations improve their functional skills and stay up to date. We are proud to be a leading dynamic Zambian company, committed to playing a key role in the growth and development of the Zambian technology industry.

The company believes that Zambia has the potential to become a hub for innovation and technology in Africa and is dedicated to making this vision a reality.

OUR MISSION, VISION & VALUES

In a society where technology is rapidly advancing, digitisation and automation are critical for gaining a competitive advantage. Despite this, a large percentage of companies still rely on paper processes, causing them to struggle with meeting consumer expectations. Our company aims to intervene and provide solutions to this problem by digitising and automating processes to increase efficiency. Along with this, the company values exceeding quality demand and building long-term relationships with clients; providing affordable web solutions to businesses with a motto off *taking the entire life experience and put it online*.

Ngand Technology's purpose is to become a national treasure by providing innovative web solutions for private and non-private organisations in Zambia. Hence the name Ngand Technology. Ngand is a *lunda* term which means house or home. Thus, Ngand Technology can easily be translated by *national technology*. By joining and partnering with Ngand technology Limited, consumers are contributing to the development of the country, hence our motto: DO IT FOR YOUR COUNTRY!

Our aim is to be a leading website and web application design and development force in the country and to support digital transformation. We strive for perfection in our processes and quality methods to ensure customer satisfaction and want to build a passionate and winning team while establishing strategic partnerships globally.

Mission

Our mission statement is to digitise and automate processes for businesses; providing quality and affordable tech solutions; to inspire and nurture the human spirit.

Vision

We envision a society where businesses are empowered through digital innovation.

Core Values

The core values below reflect Ngand Technology Limited's commitment to providing exceptional service to consumers while fostering a culture of teamwork, innovation and social responsibility.

- i. Customer focus: We prioritise our customers' needs and always strive to exceed their expectations by delivering innovative and high-quality solutions;
- ii. Excellence: We are committed to excellence in everything we do, and we hold ourselves to the highest standards of professionalism, ethics, and integrity;
- iii. Teamwork: We believe that collaboration and teamwork are essential to achieving our goals. We work together to share knowledge, ideas, and best practices to deliver outstanding results;

- iv. Innovation: We are dedicated to pushing the boundaries of what is possible and continuously exploring new technologies and approaches to find better solutions for our clients;
- v. Accountability: We take ownership of our work and are accountable for delivering on our commitments. We are transparent and honest in all our dealings and take responsibility for our actions;
- vi. Continuous learning: We believe that learning is essential for personal and professional growth. We are committed to continuous learning and development, both individually and as a team;
- vii. Social responsibility: We recognise the importance of making a positive impact in our community and are committed to social responsibility. We create and support programs that promote education, diversity and equality.

OUR SERVICES

At Ngand Technology, we empower businesses through digitisation and automation. Our focus on quality and affordability drives us to create innovative solutions that streamline processes and inspire growth. Our company offers a range of IT consultancy services, educational promotion activities and software development services. The company is focused on providing high-quality and cost-effective solutions to its clients, with a commitment to excellence in everything it does. Below are the services we have to offer:

- 1. Comprehensive Software Development Services: Ngand Technology Limited has expertise in developing custom software solutions, mobile applications for Android and iOS platforms, and web applications that meet the unique needs of each client. The company ensures that it creates software, mobile and web applications that are secure, scalable, user-friendly, and easy to use, with a focus on delivering exceptional user experience.
- 2. IT Consultancy Services: The company provides consultancy services in areas such as software architecture, project management, IT infrastructure design including but not limited to network design, server management and IT security (cybersecurity, data protection, and risk management). We work closely with clients to understand their specific requirements and provide tailored solutions that meet their needs and ensure cost-effectiveness.
- 3. Educational Promotion Activities: We also offer educational promotion activities to help people (especially youth) and organizations improve their functional skills. The company provides training and workshops in areas such as programming, software development and IT security. For junior and senior secondary school going adolescents/youth, the company through AfterClass provides virtual and physical tutorials in computer science, financial literacy, sexual literacy, human rights and environmental related subjects. Ngand Technology Limited also focuses on early career guidance and orientation for school going children to help nurture each child's chosen career path. These educational promotion activities are designed to help individuals and organisations stay up to date with the latest trends and technologies in the IT industry.

The company's commitment to excellence, a collaborative approach, emphasis on cost-effective solutions and its use of the latest technologies and industry best practices make it a trusted partner for consumers across the region.

OUR PRODUCTS

AfterClass

A platform for:

- School guidance and counseling;
- Learners' extracurricular lessons;
- Putting together learners, guardians, content providers and partners.

In addition, Afterclass is a catalogue and also a program where learners meet and exchange with professionals.

Bola

Unique countrywide, Bola is a digital library built to take care of all the fever surrounding football. Its mission is to cover sport news, monitor matches, produce and archive statistics. Being an online directory, Bola plays the role of an operating system, allowing users to track and analyze the performances of both players and teams, increasing the excitement and the love of the Zambian Super League.

OUR TEAM

- 1. Chief Executive Officer (CEO): Yande Chilembo Malizyani
- 2. Chief Technology Officer (CTO): Patrick Mutale Musonda

3. **General Manager:** Branson Bazungu

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